

**Appendix 2 – Food Safety Service Plan:  
Reactive Activity**

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2020-21	Recorded activity 1 April 2020 – 30 June 2020	RAG Status
Complaints and service requests about food and about/from food businesses <sup>1</sup>	550	102	<b>GREEN</b>
FHRS re-score requests	30	1	<b>RED</b>
Food, water and environmental samples taken	25	0	<b>GREEN</b>
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	12	<b>GREEN</b>
FSA food alerts for action	2	0	<b>GREEN</b>